

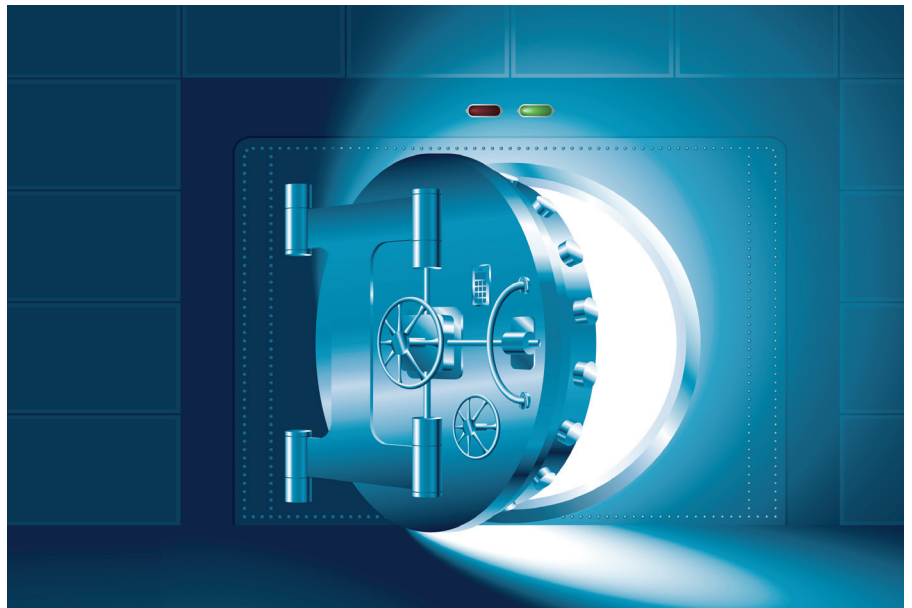
# > Secure storage of your backup media

## PROTECT AND ACCESS YOUR CRITICAL DATA AT ALL TIMES

### Better protection, safekeeping and tracking of your business data.

Protect your business data from any accident or natural disaster by choosing our «remote site» storage solution for your backup media. In house storage of your backups is not optimally secure.

Labgroup offers a complete data protection service. We collect your media support in specialised vehicles and store it in our specially designed media rooms using the ArcStore system. When you need it returned, we deliver in a timely manner. Your media backup is always safe and protected.



**The increase in the quantity of information and new legal and business requirements call for improved protection and safekeeping of data. Traditional internal backup methods are no longer sufficient.**

The planned collection and archiving of backup media represents the best way of managing the safekeeping and protection of your vital data.

Our backup experts will help you define the level of service and the frequency of visits that best suits your needs.

Labgroup's highly qualified data protection and handling people constitute the key element in our service. Our engineers and drivers manage your daily service and guarantee that your storage media are collected and stored in a safe location, and that they are delivered to you on time. They comply with very strict rules and our procedures are certified to the ISO 9001:2008 standard, and in accordance with the specifications set down by the Luxembourg Financial Sector Supervisory Commission.

Our engineers use state-of-the-art equipment such as temperature-



### Our storage main benefits

- > Availability of highly-qualified and experienced staff
- > Provision of aluminium or plastic boxes of various sizes
- > Transportation of your data media in secured and geo-localised vehicles
- > Storage volumes adaptable on request
- > Analyses and reports available on movements of your data media
- > Audit and inventory via our ArcStore online data media management system
- > Optimal storage conditions: video surveillance, highly controlled access, temperature and humidity management
- > Supply of data media in timely fashion with scheduled visits or urgent visits in cases of business continuity plans
- > Professional of the Financial Sector (PSF) Status
- > ISO 9001 certified quality management system
- > Confidentiality and traceability guaranteed by strict, constantly monitored control procedures (ISO 27001)
- > Physical destruction of magnetic tape and other media

controlled vehicles and GPS systems permitting the real-time localisation of your media, specialised metal media boxes, fire-resistant walls and steel doors at the storage facility, 24/7 surveillance system, and instruments constantly controlling variations in temperature and humidity.

Labgroup's operations team is on call 24/7 and we have a national fleet that guarantees there is always a vehicle near your company's site.

Each client is managed by a dedicated account manager.

Labgroup's service desk is available 24h/24 by phone or e-mail to answer your requests.

### Secure collection, transport and storage

